

Corporate Profile 2024

International Inspection Services Chile S.A.



www.iis.cl



INTERNATIONAL INSPECTION SERVICES (CHILE) S.A.

ASTURIAS 271, 4th Floor – LAS CONDES, SANTIAGO, CHILE

TEL.: (56-2) 2426 10 01 - FAX: (56-2) 2426 18 36

E-MAIL (Central): santiago@iis.cl - Website: www.iis.cl



Member of

Corporate Name

International Inspection Services (Chile) S.A.

a.k.a. – Servicios Internacionales de Inspección (Chile) S.A. -- IIS (Chile)S.A.

Established

In Santiago, Chile, on 16th March 1979

Headquarters

Head Offices located in Santiago, Chile, from where all the cases are coordinated, controlled and directed

Address : Asturias 271, 4th Floor - Las Condes, Santiago, Chile

Telephone (Central) : (56-2) 2 4261001

E-Mail(Central) : santiago@iis.cl

Website : www.iis.cl

Other Offices in Chile

Branch Offices in the major port cities such as Arica, Iquique, Valparaíso.

Agents in Antofagasta, Concepción, Temuco Valdivia and Punta Arenas, covering the whole Chilean territory.

Offices Overseas

Atlanta, GA, U.S.A.

Offices Agents Network

Agents at the main ports of Asia, Europe, Africa, North, Central and South America, who are permanently ready and able to provide timely and trustable services.

OFFICES AND REPRESENTATIVES IN:

ARICA – IQUIQUE – ANTOFAGASTA – VALPARAÍSO – CONCEPCIÓN – TEMUCO – VALDIVIA – PUNTA ARENAS



Our Mission

To provide to our worldwide clients the finest and most reliable services as Marine and Inland Marine Surveyors, Specialist Agents, Claims Adjusters and Expert Consultants, using our expertise in Cargo Transport Insurance, helping our clients to reduce costs and achieve their risk-management goals prior to shipment, during transportation and up to the final warehousing of the cargoes.

Our Values

Quality – Committed to excellence.

Integrity – Dedicated to always provide an impartial and unbiased view of the facts.

Collaboration – Oriented to meet our clients' need at every step, developing long-term relationships.

Passion – Devoted completely to service and professionalism.

Our Services

Our goal is to provide exceptional services as independent insurance claim adjusters, specialist consultant surveyors, and technical investigators to a variety of markets. We deliver the complete package of quality product, timely communication and results at a competitive rate, focusing our efforts primary in the following areas of expertise:

Air, Marine - Inland Marine Cargo Damage Surveys & Adjusting

- Providing prompt, professional and personalized claim services, specialized Surveillances, Survey Reports and Insurance Adjusting related to air, marine and inland marine cargo-damage claims.
- With expertise to help with simple, complex, and global multiple-party losses regarding break bulk cargo, ocean marine containers, trucking, air freight, reefer (refrigeration) containers, food products, crates, machinery or technological products among others.

Cargo Underwriting Surveys

- Conducting detailed, on site underwriting pre-shipment surveys and supervision of cargoes and super load freight over 90+ tons, in transit within or outside of Chile.
- Making it our priority and focus to document in a complete underwriting survey report every move in the consolidation and pre-transportation process.



INTERNATIONAL INSPECTION SERVICES (CHILE) S.A.

- Clarifying all pre-existing and questionable conditions to protect our clients' risk.
- Our underwriting surveyor experience lends itself to various cargo types in several major industries.

Cargo Surveillances

- Supervising and controlling the transportation of products and commodities carried by land, sea and air, within or outside of the country.
- Helping our clients address the challenges in risk management and loss prevention, using our specialist surveyor skills and our access to a worldwide network of survey services agents.

Insurance Claims Consulting Services

- Effectively managing a broad range of large domestic and international transport insurance engagements such as high profile, discreet investigations and disputes, counting upon experienced negotiators dedicated to alternative dispute resolution.

Recovery and Salvage

- Properly channelling the proceedings to enforce via subrogation recoveries against those parties responsible for having caused damages/losses during transport of goods.
- Similarly, counting upon a significant commercial network to perform quickly and effectively the salvaging of damaged products involved in insurance claims.

Our Methodology

On receipt of any assignment, our Team works 24/7 with dynamism, experience and professionalism along all our Operations delivering:

- Timely on-site inspection
- Collection and certification of all required supporting information.
- In-depth clarification and verification of all potential or actual damages and /or shortages.
- Expert analysis, appraisal and subsequent expert conclusions about the most likely causes of the incident.



INTERNATIONAL INSPECTION SERVICES (CHILE) S.A.

- Detailed and comprehensive reports which are issued containing the clients' information needs.
- Timely communication with client and cost efficient procedures all along our service.
- Timeliness and responsiveness in all of our operations to ensure continued satisfaction from all parties involved.
- Flexibility and adaptability to customize each service dependent upon the individual client's needs.

Our Staff

Our team includes world-class professional experts in different disciplines, such as:

Official Insurance Claims Adjusters, Commercial Engineers, Quality Control Technicians, Lawyers, Foreign Commerce Technicians and qualified Surveyors.

Our Official Insurance Claims Adjusters team members have an average of 25 years' experience each in claims management and they also have current registrations at the Chilean Superintendency of Securities and Insurance with active CR Adjusters Policies:

- **Chairman Executive President, Mr. Alfredo Landivar Valdivia**
(Circular N° 0634 of 01.03.1989) - (*)
- **General Manager, Mr. Francisco Javier Araya Martínez,**
(Circular N° 2212 of 18.05.1990)
- **Operations Sub-Manager, Mr. Alfredo Landivar Suárez,**
(Circular N° 0903 of 22.05.2012)
- **Legal Adviser, Mr. Sergio Cruz Barriga,**

Our Clients

For more than 40 years serving satisfied clients in the Chilean market and overseas.



INTERNATIONAL INSPECTION SERVICES (CHILE) S.A.

• In Chile

Very proud to provide services to traditional Insurance Companies such as:

- Liberty Compañía de Seguros Generales S.A.,
- “SURA” Seguros Generales Suramericana S.A.
- HDI Seguros S.A.,
- Renta Nacional Compañía de Seguros Generales S.A.
- Chubb Seguros Chile S. A.
- BCI Seguros Generales S.A.

• Worldwide

Particularly pleased to render our services to prestigious Insurance Corporations such as:

- Allianz Global Corporate & Specialty AG - Germany
- Lampe & Schwartze - Germany
- Hanseática Compañía de Seguros de Transporte S.A. - Argentina
- Alianza Compañía de Seguros y Reaseguros S.A. - Bolivia
- BISA Seguros y Reaseguros S.A. - Bolivia
- La Boliviana Ciacruz de Seguros y Reaseguros S.A – Bolivia
- Nacional Seguros Patrimoniales y Finanzas S.A. - Bolivia
- Seguros y Reaseguros Credinform Internacional S.A. - Bolivia
- AXA Corporate Solutions Seguros S.A.- Brazil
- Allianz Seguros S.A.- Brazil
- Berkley International do Brasil Seguros S.A.- Brazil
- QBE Brasil Seguros S.A. - Brazil
- SURA Seguros –Brazil
- Tokio Marine Seguradora S.A. – Brazil
- PICC Property & Casualty Company Limited – China
- La Rural S.A. de Seguros - Paraguay
- Seguros SURA Uruguay S.A. – Uruguay

Professional Affiliations

(*) Member of The International Institute of Loss Adjusters, Ottawa, Canada since 1984

Registered in The Claims Adjusters Registry of the Superintendency of Securities and Insurance.
With current authorization for intervening in sinister claims adjustments as per Circular Letters N° 612 (of 21st April 1986) and N° 1692 (of 15th May 1989).

Average Agents for PICC Property and Casualty Company Limited - Beijing, China.

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